



New Mexico Taxation & Revenue Department Monthly Executive Dashboard as of September 30, 2013

NMTRD Exec Staff:
Legal - Nelson Goodin
MVD - Mark Williams

Secretary - Demesia Padilla, CPA
Hearings - Monica Ontiveras
ITD - Greg Saunders

Deputy Secretary - John Monforte
PTD - Caesario Quintana
TFID - Alvan Romero

ASD - David Robbins
ACRPD - Terry Rister

Office of the Secretary -	(505) 827-0341
Administrative Services -	(505) 827-0369
Audit and Compliance -	(505) 827-0900
Motor Vehicle -	(505) 827-2296
Property Tax -	(505) 827-0870
Revenue Processing -	(505) 827-0800
Tax Fraud Investigations -	(505) 841-6544

Audit & Compliance Division (ACD)		
Collections	This Month	YTD
Collections Goal	\$ 17,136,017	\$ 205,632,200
Actual Collections	12,907,213	46,354,486
Percent of Goal	75%	23%
Tax Credits (YTD Only)		
	# Approved	Amount
Film Production Credit	21	\$ 279,049
High Wage Credit	52	32,494,834
Investment Credit	2	1,018,759
Technology Jobs Credit	10	367,576
Rural Jobs Credit	2	3,217
Lab Partnership Credit	0	0
Advanced Energy Credit	0	0
Alternative Energy Credit	0	0
Total	87	\$ 34,163,435
Compliance		
	This Month	YTD
Refunds Stopped*	\$ 65,213	\$ 115,312
Bankruptcy Collections	\$ 349,765	\$ 513,892
Compliance Assessments	\$ 3,570,175	\$ 10,150,301
Bankruptcy Proofs #	50	160
PIT Project Notices #	456	6,866
Audits in Progress		
	This Month	YTD
# Rec'd for Review	94	264
# Assessed	82	161
Amount Assessed	\$ 3,668,609	\$ 6,924,345

***Notes from ACD

The Monthly "Refunds Stopped" amount may be larger than the YTD amount because more previous year "Refunds Stopped" were released than new ones stopped, resulting in a negative balance. This occurred because additional refunds were stopped for taxpayers who failed to respond to our notice within the 30-day deadline. The refunds were subsequently released at a later time after such taxpayers provided documentation that verifies the refund is valid. As a result, we must reduce the amount of "Stopped Refunds" in the current fiscal year by the amount of refunds issued that were previously reported as stopped.

Personal Income Tax Results (PIT 2012)				
Returns Processed	Current Month Count	YTD Count	Current Exception Inventory	Exception %
Paper Returns	1,042	159,149	1,307	
E-filed Returns	6,100	786,620	1,498	
Total	7,142	945,769	2,805	0.30%
Refunds Issued				
	Current Month Count	Current Month Amount	YTD Count	YTD amount
Paper Check	3,230	\$ 2,057,364	202,137	\$ 73,294,834
Direct Deposit	2,457	2,872,759	475,329	229,502,598
Total	5,687	\$ 4,930,123	677,466	\$ 302,797,432
Payments Received				
	Current Month Count	Current Month Amount	YTD Count	YTD Amount
Check	37,273	\$ 44,635,911	306,278	\$ 341,306,455
ACH	5,603	3,155,372	76,477	37,659,009
Total	42,876	\$ 47,791,283	382,755	\$ 378,965,464

***Notes from RPD

Payments Received may include payments for multiple previous PIT tax years.

Tax Fraud Investigation Division (TFID)			
Original Entry Date	Case Description	Disposition	Disposition Date
3/24/2011	Embezzlement, Forgery and Tax Evasion case	Case is scheduled for trial on November 19, 2013.	9/10/2013
9/27/2013	Fraudulent returns and refunds stopped by RPD and TFID - See updated numbers	2,642 potentially fraudulent returns and \$6.06 million in fraudulent refunds have been stopped in 2013. This is an increase from last year's numbers by 352 returns and \$2.24 million in refunds.	9/27/2013



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Motor Vehicle Division (MVD)	
Indicator	Results
Field Office Results	
Customer Arrivals (total for month)	119,729
Average Wait Time (average for month)	0:20:41
Customer Satisfaction (average for month)	4.84
Call Center Activity	
Calls Coming In (total for month)	36,785
Abandon Rate (average for month)	53%
Average Wait Time (average for month)	0:08:52
Customer Satisfaction (average for month)	3.22
Average Uninsured Rate	
Uninsured Rate (average for month)	9.37%

Human Resources	
Indicator	YTD Total
Total Actions/Work Orders YTD	1,142
FTE on TOOL	1,115
Filled Positions	895.37
Vacant Positions	220
Vacancy Rates	19.7%
Grievances Pending	0
SPO Actions	
Month Total	
Pending Posting	16
Pending List	0
Pending App (SPO/DFA/GOV)	25
Advertising	24
HR Reviewing List	10
Pending SPO Release	0
Pending Hiring	99
Total SPO Actions	174

Financial Distribution Bureau (ASD) Fiscal Year 2014 Distribution						
Tax Categories	Current Month FY14	Same Month FY13	FY14 YTD	FY13 YTD	YTD \$ Change	YTD % Change
Combined Reporting System	\$ 401,792,287	\$ 391,384,462	\$1,200,501,478	\$1,167,173,038	\$ 33,328,440	2.9%
Oil & Gas Taxes	99,972,674	75,290,016	305,460,304	233,423,475	72,036,830	30.9%
CFT/MMET/Weight Distance	51,754,883	49,659,878	164,223,349	157,768,177	6,455,172	4.1%
Personal Income Tax	16,601,807	13,610,451	103,056,014	100,379,806	2,676,208	2.7%
Corporate Income Tax	7,587,507	8,566,490	63,238,268	62,430,372	807,896	1.3%
Royalties from Leasing MVD Data	697,348	548,631	2,116,398	1,637,740	478,658	29.2%
Other Programs	18,370,368	19,167,140	65,554,697	62,383,981	3,170,716	5.1%
Total	\$ 596,776,875	\$ 558,227,068	\$1,904,150,508	\$1,785,196,588	\$ 118,953,921	6.7%

Information Technology Division (ITD)	
HelpStar Service Request	
New	1,099
Resolved	(1,041)
Total Open	58
GenTax Service Requests	
New	225.00
Resolved	(72.00)
Total Open	153

Property Tax Division (PTD)
No Information Provided at this Time